

Contact Us

Roles	Name	Tel	Email
Financial Advisory and Intermediary Services			
Deputy Executive Officer	Caroline da Silva	+27 12 422 2801	Caroline.DaSilva@FSB.co.za
FAIS Registration			
Head of Department	Jabhile Mbele	+27 12 428 8047	Jabhile.Mbele@fsb.co.za
Manager	Stefanie Mackenzie	+27 12 367 7116	Stefanie.Mackenzie@fsb.co.za
Manager	Nolwazi Mshunqane	+27 12 367 7195	Nolwazi.Mshunqane@fsb.co.za
FAIS Supervision			
Head of Department	Felicity Mabaso	+27 12 428 8186	Felicity.Mabaso@fsb.co.za
Manager	Charene Nortier	+27 12 428 8054	Charene.Nortier@fsb.co.za
Manager	Michelle Fourie	+27 12 367 7283	Michele.Fourie@fsb.co.za
Manager	James Molefe	+27 12 428 8087	James.Molefe@fsb.co.za
Manager	Noma-Afrika Sandlana	+27 12 367 7274	Noma-Afrika.Sandlana@fsb.co.za
Manager	Thiropathy Moodliyar	+27 12 367 7275	Thiropathy.Moodliyar@fsb.co.za
FAIS Compliance Department			
Head of Department	Manasse Malimabe	+2712 428 8137	Thabang.Malimabe@fsb.co.za
Manager	Tshepo Mogale	+27 12 367 7271	Tshepo.Mogale@fsb.co.za
Manager	Khosi Segole-Sibisi	+27 12 367 7168	Mojobane.Segole-Sibisi@fsb.co.za
FAIS Enforcement			
Head of Department	Matome Thulare	+27 12 428 8071	Matome.Thulare@fsb.co.za

Manager	Nomsa Banda	+27 12 367-7187	Crecentia.Banda@fsb.co.za
Senior Specialist (Legal)	Loraine van Deventer	+27 12 428 8178	Loraine.vanDeventer@fsb.co.za
Purpose			Inbox
General FAIS related enquiries.			Faisinfo@fsb.co.za
Submission of profile change requests specifically relating to FSPs.			Faispfc@fsb.co.za
Submission of the excel rep import spread sheet. This e-mail address should only be used where the person submitting the excel spreadsheet is registered to submit on behalf of the FSP. Where the person is not registered to submit an excel spreadsheet on behalf of the FSP then the request should be sent to the faispfc@fsb.co.za inbox.			Reps@fsb.co.za
Submission of any requests to lapse licenses and enquiries relating to lapse requests that have been submitted.			Fais.Lapse@fsb.co.za
Requests for duplicate copies of FAIS licenses and annexures. Please ensure that proof of payment accompanies the request for a duplicate license copy.			Fais.Licensecopies@fsb.co.za
E-mail submissions of new license applications for FSPs.			Fais.Newlicense@fsb.co.za
E-mail submissions for application for phase 1 approval of compliance officers			Fais.COapprovals@fsb.co.za
Submission of specimen mandates for approval.			Fais.Mandates@fsb.co.za
All queries relating to the regulatory examinations e.g. queries related to duplicate certificates, how to register for exams, authentication etc.			Fais.Exams@fsb.co.za
Queries relating to qualifications e.g. credits, recognition of qualifications.			Fais.Qualifications@fsb.co.za
Queries relating to the Fit and Proper Requirements e.g. new entrants wanting to know what competency requirements they have to meet.			Fitandproper@fsb.co.za
Submission of documents and queries in response to an intention to suspend or suspension letter sent to an FSP.			Fais.Compliance@fsb.co.za
Extension requests for the submission of annual financial statements.			Faisfins2@fsb.co.za
Extension requests for the submission of annual financial statements.			Faisfins3@fsb.co.za
Queries on compliance reports and queries related to the FAIS online reporting system.			Faiscomp1@fsb.co.za
Submission of FAIS related complaints against key individuals, representatives and			FaisComplaints@fsb.co.za

FSPs.	
Submission of debarment notifications relating to representatives.	Debarment@fsb.co.za
Submission of exemption applications for exemptions specific to a person or FSP.	Fais.Exemptions@fsb.co.za
Submission of excel spread sheets to register for the regulatory examination exemptions that published under Board Notice 102 of 2012.	Fais.Examexemptions@fsb.co.za
Submission of proof that conditions associated with exemptions that were granted have been complied with.	Fais.conditions@fsb.co.za
Submission of DOFA related enquiries and requests for DOFA reports.	Fais.Dofa@fsb.co.za